

### This document covers the following Qualifications:

TITLE	Qualification Reference Number
NALP Level 3 Award in Paralegal Practice	600/7889/3
NALP Level 3 Certificate in Paralegal Practice	600/7693/8
NALP Level 3 Diploma in Paralegal Practice	6 <u>00/7694/X</u>

### **National Association of Licensed Paralegals**

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#### 1. Introduction

The National Association of Licensed Paralegals (NALP) is an Awarding Organisation recognised by the Office of Qualifications and Examinations (Ofqual) to offer regulated qualifications in England and Northern Ireland respectively. NALP specialises in providing qualifications for persons working in or looking to work as a Paralegal.

NALP is also a membership body, and through its training arm, NALP Training, offers NALP qualifications by distance learning.

### 2. Summary of the Qualifications Covered by this Specification

#### 2.1. NALP Level 3 Award in Paralegal Practice

The Level 3 Award in Paralegal Practice enables you to gain or strengthen your knowledge of key areas of law, along with the associated skills that are applicable to your job or intended job.

#### 2.2. NALP Level 3 Certificate in Paralegal Practice

This is a slightly more extensive qualification; the Level 3 Certificate in Paralegal Practice will enable you to gain a broader knowledge of Paralegal Practice whilst focusing on the specific legal areas that are suitable for your job or intended career.

#### 2.3. NALP Level 3 Diploma in Paralegal Practice

Our Level 3 Diploma in Paralegal Practice has a more extensive structure, enabling you to gain the key skills and competencies you will require to become an effective Paralegal. A Level 3 Diploma in Paralegal Practice is the benchmark qualification, taking you a step nearer to becoming a Professional Paralegal and applying for Associate Membership of NALP.

#### 2.4. Rules of Combination

Since the removal of the Qualification and Credits Framework (QCF) by Ofqual in 2016, the requirement for allotting 'Credits' to qualification is no longer mandatory. NALP has therefore taken the decision to remove the previously allotted credit values, but instead differentiate between the 3 different Level 3 qualifications using the Total Qualification Time (TQTs – see Section 7 below), in line with Ofqual's Guidance issued in July 2016.

In order for Learners to achieve the different Level 3 qualifications, they will need to complete sufficient units to meet the following criteria:

Award – Learners need to complete mandatory unit 30 plus any other unit to a minimum of 129 TQTs to achieve the qualification. The Maximum TQTs it will take for a Learner to achieve this qualification is 172.



Certificate – Learners need to complete mandatory units 30 and 31 a plus any combination of units to a minimum of 220 TQTs to achieve the qualification. The Maximum TQTs it will take for a Learner to achieve this qualification is 281.

Diploma – Learners need to complete mandatory units 30 and 31 plus any combination of units to a minimum of 318 TQTs to achieve the qualification. The Maximum TQTs it will take for a Learner to achieve this qualification is 387.

#### 3. Objectives of the Qualifications

The Level 3 Paralegal Practice qualifications are designed for paralegals, and those who aspire to train to become paralegals and currently work in business administration or secretarial services or within the legal environment, or those who wish to enter into the profession and seek to develop key skills and knowledge such as drafting; negotiating; legal system and knowledge of specialist legal subject areas such as conveyancing or employment law.

Please note that these qualifications are specifically written with English law at their base. These qualifications are therefore best suited to those who seek to work in the UK or abroad where the system of law is based on English Common Law.

Learners who successfully achieve NALP Level 3 in Paralegal Practice will gain a recognised and respected qualification that will aid them in their career entry and progression.

### 4. Entry Requirements

These qualifications are designed to be offered to learners from the age of 16, although in practice the majority of learners are likely to be over 18.

NALP does not specify entry requirements other than that a reasonable standard of written English is required. However, Centres delivering this course are required to ensure that learners who undertake these programmes have sufficient capability at the right level to be suitable to undertake a Level 3 assessment.

### 5. Recognition of Prior Learning

NALP allows exemptions for Learners who have passed relevant qualifications with other awarding organisations and provide a full list of these on their website.

They will also consider qualifications not on the standard list, dependent upon individual circumstances and the content of those qualifications.

NALP will also consider prior knowledge gained through experience.

All applications for exemptions must be completed and submitted with the relevant evidence and will only be considered after payment of the appropriate administration fee. Full details of the exemptions allowed and the process to be followed can be found at:



http://www.nationalparalegals.co.uk/exemptions-for-prior-learning.

### 6. Progression for Learners

The Level 3 qualifications in Paralegal Practice provide for opportunities to progress to other qualifications at the same or higher levels such as the NALP Level 4 Diploma in Paralegal Studies. This qualification supports learners in meeting the requirements of the National Occupational Standards for Paralegals.

### 7. Total Qualification Time (TQTs)

Guided Learning Hours (GLH) is defined by Ofqual as being "The activity of a Learner in being taught or instructed by — or otherwise participating in education or training under the **Immediate Guidance or Supervision** of — a lecturer, supervisor, tutor or other appropriate provider of education or training" and includes "the activity of being assessed if the assessment takes place under **the Immediate Guidance or Supervision** of a lecturer, supervisor, tutor or other appropriate provider of education or training".

Due to the NALP Level 3 Qualification in Paralegal Practice being predominantly distance learning based, the average Learner will not undertake any Guided Learning which meets the Ofqual description as they will not be under any form of "Immediate Guidance or Supervision", although they will normally have the support of their Centre should they require it. Therefore, all of the time an average Learner will take to gain a NALP Level 3 Qualification in Paralegal Practice will be from other, non-guided areas, such as self-study; completion of assignments for assessment purposes; and coursework. For this reason, no Guided Learning Hours have been allocated to these qualifications or the underlying units.

The following is a summary of the units underpinning the NALP Level 3 Paralegal Practice qualifications with their respective Total Qualification Time (TQT). The TQT represents the total time an average Learner might spend studying for each unit and how long the assignment for each unit might take, together with the total TQT for each unit:

Unit	Title	Study Time	Assignment	Total TQT
30	Introduction to Law for Paralegals	62	32	94
31	Legal Ethics and Responsibilities for Paralegals	24	21	45
32	Wills and Succession for Paralegals	12	23	35
33	Civil Litigation for Paralegals	31	24	55
34	Criminal Litigation for Paralegals	25	39	64
35	Commercial Law for Paralegals	40	38	78
36	Conveyancing for Paralegals	22	24	46



37	Employment Practice for Paralegals	21	26	47
38	Consumer Rights and Remedies for Paralegals	27	24	51

The total hours a Learner may spend on achieving each qualification is dependent on which optional units they choose to study. For instance, a Learner who decides to study for the NALP Level 3 Award in Paralegal Practice and who chooses the Wills and Probate for Paralegals unit in addition to the mandatory unit on Introduction to Law for Paralegals would be likely to need to study for a total of 129 hours, whereas if they chose Commercial Law for Paralegals, they would likely study for a total of 172 hours. Whichever units a Learner chooses to study, they must ensure that they meet the Rules of Combination set out in Section 2.4 above.

#### 8. Learning Materials and Support

The NALP Level 3 in Paralegal Practice qualifications are designed for Learners to study at their own pace on a distance-learning basis. Learners are provided with Course Workbooks, and an Assignment Guide. In addition, if they have any specific queries or concerns they are able to contact their training Centre who will provide them with suitable support.

#### 9. Assessment

#### 9.1. Assessment Methodology

Each unit is assessed by one written assignment for the learner to complete over a four-week period.

#### 9.2. Availability of Sample Assessments

Sample Level 3 assignment questions can be found on the website here: http://www.nalptraining.co.uk/sample-questions-for-the-level-3-qualifications

#### 9.3. Marking the Assessment

All assessments are externally marked by NALP's examining team against a standard marking scheme. The examiners also carry out additional checks to ensure that the work submitted by the Learner is authentic and has been completed by that Learner.

Unit assignments are graded pass, refer or re-sit. A pass is achieved when a Learner gains 45% or above and has passed all the Learning Outcomes. A refer is when the Learner has gained 45% or above but has failed 1 or more Learning Outcomes. If this occurs then, the Learner will be advised which questions in the assignment will need to be re-done and will have two weeks to re-do these. A re-sit is when the Learner has failed to achieve 45% and will therefore be required to re-sit another assignment and will have a further four-week period in which to do so.



#### 9.4. Reasonable Adjustments and Special Considerations

All requests for reasonable adjustments must be received prior to the assessment taking place. These will then be considered by the examination team prior to the assignments being assessed.

Requests for special considerations may be considered at or after the time of the assessment.

All requests for reasonable adjustments and special considerations will be considered in line with the NALP Reasonable Adjustments and Special Considerations Policy, a copy of which is available on the NALP website: <a href="http://www.nalptraining.co.uk/easonable-adjustments-and-special-considerations-policy">http://www.nalptraining.co.uk/easonable-adjustments-and-special-considerations-policy</a>

#### 10. Internal Verification and Moderation

As all assessments are marked externally by NALP (i.e. the Centres do not mark their Learners' papers), an Internal Verification and Moderation Policy covering all assessment results has been put into place. This aims to ensure that all assessments have been marked in line with the standard mark scheme, that all members of the examining team are fully trained and that sufficient standardisation of results is undertaken.

A copy of the Internal Verification and Moderation Policy is available on the NALP website at: <a href="http://www.nationalparalegals.co.uk/nalp-policies-procedures">http://www.nationalparalegals.co.uk/nalp-policies-procedures</a>

#### 11. Award and Publication of Results

Once assessments have been marked they are checked against the Rules of Combination to ensure that the Learner has met all criteria. Once that has been confirmed, Unit Certificates are issued for the individual units achieved and, if the Learner has successfully attained the full qualification, a full Qualification Certificate will also be issued. NALP aims to issue all certificates within three weeks of completion of an appropriate rule of combination.

Replacement certificates can be provided by completing the relevant form and paying the fee of £25. The form is available from the website and you can pay the fee via the website also: <a href="http://www.nationalparalegals.co.uk/replacement-certificate-application-form">http://www.nationalparalegals.co.uk/replacement-certificate-application-form</a>



### 12. Units for the Qualifications

NALP Unit Ref:	30	Ofqual Unit Ref:	R/504/6032	
Unit Name:	An Introduction	n to Law for Paraleg	als	
Aim of Unit:	The aim of the unit is to provide the learner with detailed knowledge of the legal system in England and Wales and the general legal principles of Contract and Tort law. In understanding the law making process; the court structure; the roles of key legal personnel and methods of dispute resolution, the learner will be ready to progress onto a higher level of learning in related substantive law areas. The learner will understand the roles that can be played by Paralegals in law firms; private companies; local authorities and as a freelance paralegal. In addition, it will provide legal knowledge on dispute resolution and will enable the learner to use and interpret legal language. The skills developed by the learner include: the ability to identify and use factual, procedural and theoretical understanding to complete tasks and address well defined but complex or non-routine issues; time management to include taking responsibility for initiating and completing tasks; the ability to exercise autonomy and judgement within a given scenario; the ability to use and interpret legal language.			
Learning Outco	omes	Assessment Criteri	a	
1. A thorough und	~	1.1 Describe in detail the nature and purpose of law		
nature and class England and W	ssification of law in ales	1.2 Demonstrate an understanding of the classification of law		
		1.3 Understand the court hierarchy		
		1.4 Explain the roles of key legal personnel relevantly and accurately		
		1.5 Evaluate the influence of EU Law in the UK		
2. A detailed known is made	wledge of how law	2.1 A detailed knowledge of the role of The Executive; The Legislative and the Judiciary		
		2.2 Explain how an Act of Parliament is created		
		2.3 A detailed knowledge of the rules of statutory interpretation		
			2.4 Identify and evaluate case law precedent as a source of law	
understanding	Knowledge and application of understanding of the general legal principles of contract and tort law		ledge of the legal requirements for a nt	
principles of co			e who can enforce an agreement	
		3.3 Know how terms car impliedly into contracts	n be incorporated expressly or and their effect	



		3.4 Identify and apply the remedies that are available for a breach of contract in a given scenario
		3.5 Explain what a Tort is and the concept of negligence
		3.6 Explain and apply knowledge of the current law and tests to establish a duty of care in a given scenario
		3.7 Apply knowledge of the requirements to establish a breach of duty of care
		3.8 Apply understanding of the principles of vicarious liability
		3.9 Identify and explain the defences for Tort
4.	Knowledge and ability to evaluate the methods of dispute resolution	4.1 Know and explain the methods of alternate dispute resolution
		4.2 Evaluate the advantages and disadvantages of the various methods of ADR in different contexts



NALP Unit Ref:	31	Ofqual Unit Ref: Y/504/6033		Y/504/6033
Unit Name:	Legal Ethics and Responsibilities for Paralegals			
Aim of Unit:	The aim of this unit is to provide the learner with the knowledge to understand their responsibilities in relation to client care. In understanding the methods of appropriate professional conduct; the learner will be ready to apply client care to any given situation. This is a course for learners commencing or aspiring to commence a career in Paralegal Practice and those who work in the legal environment. The learner will understand the situations where Paralegals need to act professionally and ethically.			
Learning Outco	omes		Assessmen	nt Criteria
	thorough understand al and ethical respons e to the client	_		rate a thorough understanding of ents of confidentiality and
			1.2 Explain th	ne requirement to act impartially
			1.3 Explain th funded	ne different ways a case may be
			1.4 Explain th affect a client	ne money laundering provisions that trelationship
				nd have a thorough understanding onflicts of interest
			1.6 Understa handled	nd how client money should be
			1.7 Know and NALP code of	d evaluate the requirements of the fethics
			-	he resources, skills and procedures your clients' instructions
Know how to conduct a client interview effectively and efficiently			thorough understanding of how to ions, having proper regard to your ion	
			for law fi	nd the key stages of a client interview rms; the self-employed; private nd local authorities
			provide are	ether and by whom the services you regulated and how this affects the vailable to the client;
				nd apply relevant law and ethical ow to deal with vulnerable clients



		<ul><li>2.5 Demonstrate a thorough understanding of how to respond to client's queries in a given scenario</li><li>2.6 Draft an accurate attendance note</li></ul>
3.	3. Know and be able to apply the professional requirements of drafting client communications	3.1 Draft a client care letter following appropriate conventions
		3.2 Demonstrate knowledge of the appropriate complaints procedure available to clients including the Legal Ombudsmen
		3.3 Accurately and effectively draft and respond appropriately to e mail communications
		3.4 Explain how to deal with telephone enquiries
		3.5 Identify and evaluate the requirement for accurate record keeping including time recording for billing or time management
4.	Understand the professional and ethical relationship with third parties	4.1 Identify and explain the information that can and cannot be shared with third parties
		4.2 Describe the basic principles of the Data Protection Act



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NALP Ur Ref:	nit	32	Ofqual	Unit Ref:	H/504/6035
Unit Nar	ne:	Wills and Succession for Paralegals			
Aim of U	Jnit:	The aim of this unit is to provide the learner with the knowledge to understand the operation of wills and succession. In understanding the procedure and practice of Wills and Succession, the learner will be able to effectively assist in Wills and Succession matters in a solicitor's firm, a paralegal firm or other alternative business structure. In particular, the role of the Paralegal in taking effective instructions will be particularly useful in the work place. This unit enables progression on to the NALP Level 4 Wills and Succession Unit, for those learners who wish to offer services in this area of law.			
Learning	Outco	omes		Assessme	nt Criteria
		thorough understand of a valid will in Engli	_	1.1 Explain th creation of a	ne formal requirements for the will/codicil
				1.2 Explain the requirements of capacity and intention	
				1.3 Apply an given scenari	understanding of the formalities to a o
Identify and describe the main elements of drafting a will and use legal terminology appropriately			the information that is required by a en taking instructions for the creation		
				2.2 Explain th	ne form and content of a simple will
				2.3 Explain h	ow a will is executed
					understanding of the will drafting a given scenario using correct legal
Know the legal principles of revocation or alteration of a will or codicil		3.1 Explain will/codicil	the effects of alterations to a		
				3.2 Explain h	ow a will may be revoked
			· · · ·	n understanding of alteration and a will to a given scenario	
		e law relating to testa	mentary	4.1 Describe	the nature of devises
disposi	dispositions and their effect		4.2 Explain th	ne different types of legacies	
				4.3 Explain h	ow gifts in a will may fail
				4.4 Apply and in a given sce	understanding to how a gift might fail enario



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5.	Understand the operation of the statutory rules of Intestacy	5.1 Describe intestacy and partial intestacy
		5.5 Explain the order of distribution of beneficial entitlement on intestacy
		5.6 Apply an understanding to the intestacy rules in a given scenario
6.	Understand the role and powers of Personal Representatives	6.1 Explain the role and powers of Personal Representatives
		6.2 Apply an understanding of the role and powers to a given scenario
7.	Understand the law in relation to grants of representation	7.1 Explain the different types and use of grants of representation
		7.2 Apply an understanding of grants of representation to a given scenario
8.	Understand the provisions of the Inheritance (Provision for Family and Dependants Act) 1975 in respect of claims under the terms of	8.1 Explain the classes of person who can make a claim under the Inheritance (Provision for Family Act) 1975
	a will and under the intestacy rules	8.2 Apply an understanding of the effect of a successful claim to a given scenario



NALP Unit Ref:	33	Ofqual Unit Ref: T/50		T/504/6038	
Unit Name:	Unit Name: Civil Litigation for Paralegals				
Aim of Unit:	Aim of Unit:  The aim of this unit is to provide the learner with the knowledge to unders how the process of civil litigation is conducted using the areas of debt record personal injury, consumer law and family law (in relation to mediation and as illustrations. In understanding how civil actions are commenced, funded defended, the learner will be able to effectively assist in civil litigation case practice or provide services within legal departments involved in litigation.			w (in relation to mediation and ADR) actions are commenced, funded and cively assist in civil litigation cases in	
<b>Learning Out</b>	tcomes		Assessme	nt Criteria	
	understand the concept I litigation in England ar		-	ne hierarchy of the civil court England and Wales	
				understanding of the scope of civil ngland and Wales to a given	
			1.3 Analyse t circumstance	he role of the Paralegal in differing	
			-	describe and evaluate the key e Civil Procedure Rules	
			•	nd evaluate the different methods Dispute Resolution	
			1.6 Explain he of track for a	ow a court decides on the allocation n action	
2. Identify and explain how civil actions can be funded		2.1 Understa available for	nd the funding mechanisms that are your client		
			2.2 Understa litigation acti	nd how costs are accrued in a civil on	
			2.3 Apply an scenario	understanding of funding to a given	
	o commence and defend		3.1 Explain h	ow a civil action is commenced	
action and a scenario	pply that knowledge to	a given	once an actio	ne options available to a defendant on has been initiated, including to lly or fully), to counterclaim and	
			3.3 Explain th	ne steps in a civil litigation process	
				understanding of the civil litigation rules to a set of given facts	



4.	Demonstrate a thorough understanding of	4.1 Understand the documents required to		
	how to prepare for a trial	prepare a trial bundle		
		4.2 Understand what Directions are		
		4.3 Explain the concept of Disclosure		
		4.4 Examine the situations where an interim application may be necessary and apply to a given scenario		
		4.5 Explain the role of expert witnesses and when witness summonses may be necessary		
		4.6 Explain the process and purpose of the pretrial review		
		4.7 Apply an understanding of the pre-trial process to a given scenario		
5.	Demonstrate a thorough understanding of the procedures post trial	5.1 Explain the general principles of costs and how costs are awarded		
		5.2 Explain the remedies available to the claimant		
		5.3 Explain how the winning party can bring enforcement proceedings after judgment		
		5.4 Demonstrate an understanding of a trial and its outcomes based on a set of given facts		



NALP Unit Ref:	34	Ofqual (	Unit Ref:	T/504/6041
Unit Name:	Criminal Litigat	ion for P	aralegals	
Aim of Unit:	The aim of the unit is to provide the learner with detailed knowledge of key aspects of criminal litigation. The learner will understand the criminal litigation procedure in the Magistrates' Court and the Crown Court from arrest to trial. In addition the learner will know the funding mechanisms available for criminal litigation matters. The learner will also understand the professional conduct requirements when dealing with criminal litigation, and the role of a Paralegal in this area of law. The skills developed by the learner include: the ability to identify and use factual, procedural and theoretical understanding to complete tasks and address well-defined but complex or non-routine issues; time management to include taking responsibility for initiating and completing tasks; the ability to exercise autonomy and judgement within a given scenario; the ability to use and interpret legal language.			
<b>Learning Outco</b>	mes		Assessmen	nt Criteria
Understand poli investigation an	ice powers in the d detection of crime	!	1.1 Demonstrate an understanding of a lawful arrest	
			1.2 Describe stop and sear	the rules in relation to the powers of rch
			-	ne requirements for the detention ation of suspects under PACE 1984
			1.4 Explain th grounds for r	ne general right to bail and the efusal
				the requirements of PACE and the s of a breach in a given scenario
			-	suspect's right to remain silent at at at a lition and its possible effect
			the identification procedures and affect a suspect in a given scenario	
principles of pro	Demonstrate an understanding of the principles of professional conduct in criminal		2.1 Evaluate t	the role of a Paralegal in criminal
litigation	litigation		2.2 Explain th	ne duties owed to the client
			2.3 Explain th	ne duties owed to the court
		2.4 Explain th witnesses	ne duties owed when interviewing	
			2.5 Explain th	ne overarching duty of confidentiality



		2.6 Apply knowledge of professional conduct to a given scenario
3.	Know in detail the classification of criminal	3.1 Describe how offences are classified
	offences and the criminal procedure that flows from each	3.2 Identify and describe the 4 classes of Indictable offences
		3.3 Describe the criminal procedure for a summary offence
		3.4 Describe the criminal procedure for an eitherway offence
		3.5 Explain the criminal procedure for an indictable only offence
		3.6 Identify and apply understanding of the correct criminal procedure in a given scenario
4.	Identify and describe the functions and jurisdiction of the Magistrates' Court and the	4.1 Describe the main functions of the Magistrates' Court
	Crown Court	4.2 Describe the main functions of the Crown Court
		4.3 Identify the appropriate court for criminal proceedings in a given scenario
		4.4 Explain how appeals can be made from the Magistrates' Court and the Crown Court
5.	Thoroughly understand the mode of trial	5.1 Describe the mode of trial procedure
	proceedings	5.2 Explain how Magistrates' decide on the mode of trial
		5.3 Explain the potential advantages and disadvantages of a defendant choosing a trial by jury or a trial by Magistrates' in a given scenario
6.	Understand the pre-trial function and procedures for the disclosure of evidence	6.1 Explain the purpose of pre-trial disclosure of evidence in either-way offences
		6.2 Describe the disclosure obligations of the police
		6.3 Describe the disclosure obligations of the CPS
		6.4 Describe the obligation of the defence to make pre-trial disclosure of evidence
7.	Understand the scope of funding for criminal matters	7.1 Explain the public funding available for advice and assistance and the criteria that must be met
		7.2 Explain the public funding available for representation and the criteria that must be met



	7.3 Summarise the differences between means testing in the Magistrates' Court and the Crown Court
	7.4 Explain the scope of the duty solicitor scheme
8. Understand the sentencing process	8.1 Describe the basis for sentencing under the CJA 2003
	8.2 Identify and describe the sanctions that can be imposed at sentencing
	8.3 Describe the issues the court will consider when deciding on a sentence
	8.4 Describe the constraints on sentencing that exist in the Magistrates' Court
	8.5 Apply knowledge of the procedure of sentencing in a given scenario



NALP Unit Ref:	35	Ofqual	Unit Ref:	K/504/6036
Unit Name:	Commercial La	w for Par	alegals	
Aim of Unit:	The aim of the unit is to provide the learner with detailed knowledge of aspects of commercial law. The learner will understand the business mediums of companies and partnerships and will be able to identify the appropriate business medium in given scenarios. The learner will understand the scope of commercial contracts and have a detailed knowledge of contract law. The learner will analyse the concept of confidential information and how to protect it. The learner will understand the concept and scope of intellectual property and the need for businesses to protect their rights. The skills developed by the learner include: the ability to identify and use factual, procedural and theoretical understanding to complete tasks and address well defined but complex or non-routine issues; time management to include taking responsibility for initiating and completing tasks; the ability to exercise autonomy and judgement within a given scenario; the ability to use and interpret legal language.			
Learning Outco	omes		Assessme	nt Criteria
	e formation and princ	ciples of a	1.1 Describe	characteristics of a company
Company				ne advantages and disadvantages of mpany in a given scenario
			1.3 Explain th	ne rules in relation to Directors
				the purpose and content of a m of association.
				the purpose and content of articles
				the process of incorporation for ublic companies
				ce to a client regarding the principles n of a Company in a given scenario
2. Understand the formation and principles of a Partnership		ciples of a		the legal consequences between partnership and a Limited Liability
		members of I	ne extent to which Partners or Limited Liability Partnerships are th other and are liable for each	
			owledge of the principles and a Partnership in a given scenario	



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3.	Thoroughly understand the formation and terms of a contract	3.1 Describe the requirements for a legally binding contract
		3.2 Describe the difference between express and implied terms
		3.3 Describe the difference between conditions and warranties and innominate terms
		3.4 Describe the terms implied by the Sale of Goods Act 1979 and associated statutes
		3.5 Explain the extent to which exclusion clauses can exclude or restrict contractual liability
		3.6 Apply knowledge of the formation and terms of a contract to a given scenario
4.	Understand vitiating factors that affect a contract	4.1 Explain the principles and effect of Misrepresentation
		4.2 Explain the principles and effect of Mistake
		4.3 Explain the concept and effect of duress
		4.4 Explain the principles and effect of illegality
		4.5 Explain the principles and effect of undue influence
		4.6 Give advice to a client of the effect of vitiating factors on a contract
5.	Understand how a contract may be discharged and the remedies that are	5.1 Explain the ways a contract may be discharged
	available	5.2 Identify whether a contract has been discharged in a given scenario
		5.3 Explain the common law remedies for a breach of contract
		5.4 Explain the potential equitable remedies for a breach of contract
		5.5 Identify possible remedies in a given scenario in order to advise a client
6.	Identify and understand the concept of confidential information and how to protect	6.1 Demonstrate an understanding of situations when information may be imparted in confidence
	it	6.2 Demonstrate an understanding of the types of information that may be confidential in a given scenario
		6.3 Describe the scope and purpose of a Confidentiality Disclosure Agreement (CDA)



		6.4 Identify and describe the preliminary information required to enable a CDA to be drafted
		6.5 Describe the remedies and defences available for a breach of confidence
		6.6 Apply knowledge in advising a client in given scenario
7.	Understand the scope of Intellectual Property in commercial matters	7.1 Explain the nature of Intellectual Property in commercial matters
		7.2 Describe the scope of Patents
		7.3 Describe the scope of Copyright and Designs
		7.4 Describe the scope of Trade Marks
		7.5 Apply knowledge of Intellectual Property to a given scenario



NALP Unit 36		Ofqual Unit Ref:	A/504/6039		
Ref:					
Unit Name:	Conveyancing	for Paralegals	or Paralegals		
Aim of Unit:	The aim of the unit is to provide the learner with detailed knowledge of the conveyancing procedure. The learner will understand the conveyancing process in England and Wales and be able to apply that knowledge to given scenarios. In particular, the learner will understand the role of the Paralegal in taking instructions from clients and matters relating to the client interview. The skills developed by the learner include: the ability to identify and use factual, procedural and theoretical understanding to complete tasks and address well defined but complex or non-routine issues; time management to include taking responsibility for initiating and completing tasks; the ability to exercise autonomy and judgement within a given scenario; the ability to use and interpret legal language.				
Learning Outco	omes	<b>Assessment Criteri</b>	a		
Understand the between regist	ered and	1.1 Identify and describe and unregistered land	e the differences between registered		
unregistered land		1.2 Explain the main diff unregistered conveyance	erences between registered and ing		
	instructions on the sale and purchase of land and the initial matters that need to be dealt with		es between a joint tenancy and a		
1			and the different types of survey perty		
at the chefit int	CIVICW	2.3 Explain the requirem	nent to pay stamp duty land tax		
			lient care procedures to a given		
			ough understanding of aspects of		
3. Know the steps conveyancing p		3.1 Explain the steps to l for sale	be taken in order to draft a contract		
contract	contract		ures for making pre-contract		
		3.3 Describe the procede enquiries	ures for making pre-contract		
		3.4 Explain the requirem	nents for a valid contract		
			e of pre-contract processes to a		
-	edure for exchange	4.1 Explain when contra	cts can be exchanged		
of contracts		4.2 Explain the effect of	a binding contract		



	<u> </u>	4.3 Evalois the mothed of evaluation
		4.3 Explain the methods of exchange
		4.4 Apply knowledge of the procedure for exchange of contracts to a given scenario
5.	Understand how to complete a	5.1 Identify and describe pre-completion searches
	conveyancing transaction	5.2 Describe the contents and purpose of a pre-completion checklist
		5.3 Demonstrate an understanding of the purpose and content of a completion statement
6.	Understand post-completion	6.1 Explain how the mortgage is discharged
	matters	6.2 Explain the thresholds for SDLT
		6.3 Explain the procedure for discharging SDLT
		6.4 Describe how to register the transfer of Title
		6.5 Demonstrate the use of post completion matters to a given scenario



Qualification Specification				
NALP Unit Ref:	37	Ofqual	Unit Ref:	A/504/6039
Unit Name:	Employment La	aw and P	ractice for	Paralegals
Aim of Unit:	The aim of this unit is to provide the learner employment law and practice. In understanding th wider scope of employment law; the learner will de practical situations. This is a course for learners commence a career in Paralegal Practice and environment. The learner will understand the situat a role in employment practice; employment a employment advisory services.		ding the contractual relationship and will develop skills to apply the law in earners commencing or aspiring to e and those who work in a legal e situations where Paralegals can play	
<b>Learning Outc</b>	omes		Assessmen	nt Criteria
	luate the difference b		1.1 Define an	ı employee
employees and	d other types of work	ers.		aluate and apply the tests to etween an employee and a self-orker
				ensively describe the contractual between employer and employee
			1.4 Explain ho an employme	ow statute and common law govern ent contract
Know and evaluate the difference between employees and other types of workers.			e thoroughly the main terms in a culars of employment	
			tand the requirement that the ust provide a S1 statement to an	
	3. Know and apply understanding of how employment may be terminated.		3.1 Explain h by mutual ag	ow employment may be terminated reement
			3.2 Explain di	ismissal at common law
				whether an employment has been a given set of facts
principles and	4. Demonstrate a detailed knowledge of the principles and practice of unfair dismissal,		4.1 Explain the wrongful disr	ne requirement of a termination for a missal claim
wrongful dismissal and redundancy.		4.2 Know the	remedies for wrongful dismissal	
				and apply the requirements to aim for an unfair dismissal
			4.4 Know the	potentially fair reasons for dismissal
				the importance of an employer correct procedure and acting fairly



	anneation specification	-
		4.6 Identify the court or tribunal where an employment case may be heard and potential remedies available
		4.7 Explain the contents and use of an ET1 in commencing an employment claim
		4.8 Explain the three circumstances where a redundancy can occur
		4.9 Demonstrate a thorough understanding of the steps to be taken in a fair redundancy procedure
		4.10 Know and apply the remedy of redundancy payments to a given scenario
5.	Know in detail employees' rights and entitlements under statute and common law.	5.1 Explain the right of an employee to request flexible working
		5.2 Describe relevantly and accurately the entitlement to paternity and adoption leave and pay in a given scenario
		5.3 Explain the right to maternity leave and pay
		5.4 Explain the right to time off and unpaid leave for dependants
		5.5 Explain how an employee may claim harassment under the Equality Act 2010 5.6 Understand the difference between direct and indirect discrimination
		5.7 Know in detail the protection against discrimination to disabled people provided by statute



			Concation		-	
NA Re	ALP ef:	Unit	38	Ofqual Unit Ref:	T/505/5919	
Unit Name: Consumer Right			Consumer Righ	ts and Remedies for Paralegals		
Aiı	m of I	Jnit:	The aim of the unit is to provide the learner with detailed knowledge of key consumer legislation in England and Wales and the practice of providing initial consumer advice. In understanding consumer law and the procedure for providing initial consumer advice, the learner will be ready to progress onto a higher level of learning in related substantive law areas. The learner will understand the roles that can be played by Paralegals in consumer advice centres, law firms; private companies; local authorities and as a freelance paralegal. In addition, it will provide legal knowledge on dispute resolution and will enable the learner to use and interpret legal language. The skills developed by the learner include: the ability to identify and use factual, procedural and theoretical understanding to complete tasks and address well defined but complex or non-routine issues; time management to include taking responsibility for initiating and completing tasks; the ability to exercise autonomy and judgement within a given scenario; the ability to use and interpret legal language.			
Le	arnin	g Outco	omes	<b>Assessment Criteri</b>	a	
1.		•	entify a client's	1.1 Explain why it is important to establish the client's needs		
	refer a		w how and when to to a senior or er	1.2 Explain how to research resources and information to advise on a matter		
	Specie		<b>C</b> .	1.3 Analyse client inform client's needs	nation to be able to define the	
				1.4 Evaluate why it is im competency	portant to work within your range of	
			1.5 Identify and explain specialist adviser	when to refer a matter to a senior or		
				1.6 Confirm client needs and expectations with the client		
2.	nature	e of consu	derstanding of the umer law and	2.1 Summarise the key loconsumers where goods	egal principles that protect s or services are supplied	
	practice in England and Wales		2.2 Explain the statutory rights available to clients under consumer and contract law			
		and the Supply of Goods	ovisions of Sale of Goods Act 1979 s and Services Act 1982 and ave been affected by the Consumer			
		2.4 Summarise the Cons Regulations 2000	umer Protection (Distance Selling)			



•	
	2.5 Analyse how the Consumer Credit Act 1974 affects consumers  2.6 Explain how consumers are protected under the provisions of the Consumer Rights Act 2015 with reference to the Unfair Terms in Consumer Contracts Regulations 1999 and the Consumer Protection from Unfair Trading Regulations 2008
	2.7 Explain the main provisions that protect consumers under the Payment Services Regulations 2009
A detailed knowledge of the remedies available to the	3.1 Explain the statutory remedies available to clients under consumer and contract law
consumer for a breach of consumer law and the range of sanctions	3.2 Explain the cancellation rights available to clients for contracts entered into under differing trading practices
Sanctions	3.3 Summarise the main provisions of alternate dispute resolution and arbitration and the time-limits
	3.4 Explain the process and procedure of bringing a claim in the county court
	3.5 Understand how unfair trading practices can be challenged
4. An ability to provide initial advice appropriate to the client's needs	4.1 Explain the role of consumer organisations and how they can support consumers
	4.2 Analyse the range of legal advice that can be provided to the client
	4.3 Advise the client of the options available to them
	4.4 Explain how you would check the clients understanding
	4.5 Summarise how you would agree actions with the client
	4.6 Explain the need to record and store client information in accordance with legal and organisational requirements